# NALA Foundation Leves Wisenet

"Moodle has provided an opportunity to take the workshops online, expand to new regions with minimal disruption, and keep efforts ongoing despite the lockdown."



Naomi Caplan

Head of Learning & Innovation

## About NALA Foundation

Since 2008, NALA has been fighting to eradicate diseases of poverty in Ethiopia such as intestinal worms, schistosomiasis, and blinding trachoma. These diseases disproportionately affect rural and high-poverty populations, who have the least access to clean water and sanitation. Medicine alone is not enough to prevent these diseases, as reinfection is common without also improving water, sanitation, and hygiene (WASH) conditions. In fact, more than 75 million people remain at risk of these infections in Ethiopia. That's why NALA has developed a holistic model to inspire local action towards improved hygiene behaviours and increased access to WASH. Our model is built on several pillars, including work with policymakers, intense community engagement, innovative health education, and capacity building. Together, these efforts are helping us to create a healthier and more prosperous Ethiopia.





Student success starts with Learning Relationship Management





### The Challenge

Since 2016, NALA has provided technical assistance to the Ethiopian Ministry of Health in designing and launching a coordination framework to strengthen joint work between sectors. NALA held in-person workshops that resulted in the establishment of dozens of coordination platforms across the country to increase WASH sector support for disease prevention efforts. However, in 2020, the coronavirus pandemic threatened to undo this progress. To continue to scale these efforts safely and effectively, NALA launched an online WASH-NTD coordination training (available via washntd.org). This training has already reached more than 250 NGO professionals and government officials, many of whom were not in the original pilot areas, helping to ensure the success of the program.



#### The Solution

The online WASH-NTD training was designed in 2020 in response to the COVID-19 pandemic, as in-person training was not possible for many months. The first course gives a step-by-step guide on how to set up coordination platforms and includes a realistic scenario for learners to troubleshoot. Due to connectivity issues in Ethiopia, the course needed to be accessible via mobile networks and downloadable for offline access. The course was designed to be self-paced, interactive, and flexible. After reviewing different learning platforms, Moodle was the best solution and Adapt IT's division, Wisenet supported NALA in setting up its Moodle platform.

The Ministry of Health and donor organisations were impressed by the first course and requested a second online course in 2022. The second course provides a tutorial and simulation on how to use the DHIS2 health management platform with WASH indicators. For both courses, students receive a certificate of completion endorsed by the Ethiopian Ministry of Health.



#### The Result

More than 250 people in Ethiopia have enrolled in the two courses, mostly government officials and NGO representatives. Feedback surveys show that an overwhelming 97.9% of participants in the first course would recommend it to others, and an impressive 96.2% of participants in the second course would also recommend it. With in-person training now relaunched, the online courses remain relevant as a foundational course (Course 1) and for enhancing skills with digital tools (Course 2). Furthermore, the courses have been shared with representatives from Rwanda and Uganda, who are also currently launching and strengthening their own multisectoral coordination platforms.



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